



Job Description

ITSO is a market leader within the travel ticket fulfilment and validation sector. We have gained a considerable reputation from their prowess in the space over the past decade. With more than 25,000,000 active users across the UK, we are at the forefront of the cutting-edge technology within the UK and we are looking for a Technical Onboarding Analyst to focus on our new mobile service.

The incumbent individual will be supporting all efforts around onboarding both new and existing clients / partners, to implement one of the most impressive mobile payments solutions on the market.

This person will likely have a background as a highly proficient Business Analyst, with a technical background and experience (ideally with RESTful API's) working in a client facing capacity. We are looking for someone to blend a strong technical breadth and depth, with an appreciation for enterprise level client discovery meetings.

Experience working within the Mobile Payments / IoT / Digital arena is essential and a background within smart ticketing / smartcards would be highly advantageous. Equally, experience in the banking or FMCG industry would be relevant.

Responsibilities

- Lead and support the technical implementations of a cutting edge mobile solution with partners across the UK
- Develop a strong working relationship with the customer's technical staff and be able to gain their trust and credibility through their deep technical knowledge and subject matter expertise
- Work closely with the customer to align the technical requirements and the solution design/integration with the business drivers and demonstrate real business value
- Deliver solution presentations and demonstrations tailored to customers' requirements and tuned to suit the level and nature of the audience
- Manage and Develop internal solutions design
- RESTful API experience
- Contribute towards wider group strategy and product
- Work collaboratively with engineers and cutting-edge technologies.
- Excellent verbal and written communication skills and the ability to interact professionally with a diverse group, executives, managers, and subject matter experts