



itsone news

www.itso.org.uk

New Members include:

- **Ovden Limited**

ENCTS goes ITSO

Following the Department's consultation on the specification of the national pass, and consideration of the responses to its Invitation To Tender (ITT), Department for Transport has announced that passes for English National Concessionary Travel Scheme will be issued in the ITSO Smartcard form.

The Department of Transport (DfT) are pleased to announce the Concessionary Bus Travel Bill has received Royal Assent (19 July) and is now the Concessionary Bus Travel Act 2007.

English National Bus Travel Concession will commence on **Tuesday 1 April 2008**.

Further information could be found in the bulletin #7 on the DfT website:

<http://www.dft.gov.uk/pgr/regional/buses/concessionary/concessionarybustravelbill/listofdocuments/pdfstakebulletno7.pdf>

Art of Smart Autumn Conference Dates

Following on from the successful Art of Smart conference held in London in July 2007, a series of four follow up regional conferences have been organised in Birmingham, Leeds, Bristol and London. These conferences will help Travel Concession Authorities and bus operators to be updated on this requirement, to discuss procurement through the Framework suppliers and other options and to learn about what ITSO is doing to facilitate 'smart' concessionary travel.

If you would like to register as a delegate to attend one of the four events then please call the event hotline on 01332 224507 or visit www.kc-jones.co.uk/metro07

The conferences are to be held at the following venues:

3rd October 2007

Macdonald Burlington Hotel
Burlington Arcade, 126 New Street, Birmingham, B2 4JQ

10th October 2007

Leeds Town Hall
The Headrow, Leeds, West Yorkshire, LS1 3AD

16th October 2007

Jurys Inn Bristol
Prince Street, Bristol, UK, BS1 4QF

17th October 2007

Prospero House
241 Borough High Street, London, SE1 1GA

ACT awarded v2.1.1 HOPS (AMS)

ACT have successfully progressed their full HOPS (AMS) product to the next level of ITSO certification, and is again the first supplier to be awarded full HOPS (AMS) v2.1.1 certification without any reservations. The 2.1.1 certificate shows that ACT are fully up-to-date with all the necessary technicalities required by ITSO and that they can give their customers the best possible products alongside their extensive ITSO operational support services.

Mike Eastham, General Manager says: 'We are pleased to award ACT the first 2.1.1 HOPS (AMS) certificate. The HOPS certification process is extensive and enables us to independently verify that suppliers and their products have reached exacting standards required to make ITSO a success. ACT continues to demonstrate their on-going commitment to ITSO and ITSO know-how.'



New Member Profile

Ovden Limited provides sound management and operational expertise to a wide spectrum of organisations in the Public and Private sectors.

This expertise is coupled with strong business and team building experience to ensure successful project delivery. In a field dominated by theoretical specialists, *Ovden* offers a service grounded in extensive operational experience. This enables customers to build on their in-house expertise to achieve viable and lasting implementations.

In markets where working partnerships between Public and Private organisations are seen as the future pattern for growth, *Ovden's* inspirational and innovative approach delivers results.

Another rail franchise to implement ITSO Smartcard ticketing

NXEC trains have been awarded rail franchise contract.

In mid August The Department for Transport announced that NXEC Trains Ltd, a subsidiary of National Express Group, has been awarded the contract to operate services on the InterCity East Coast rail franchise.

As part of the deal, interoperable smartcard technology will be introduced to the new franchise by January 2010; an ITSO compliant ticketing system comprising ticket issuing equipment, readers/validators and appropriate gating throughout the franchise, and the necessary back office functionality. This means that equipment is capable of accepting other smart cards and has the potential to extend the convenience and ease of smartcard technology to more passengers. Existing smart ticketing schemes in the franchise areas should be considered including Yorcard in South Yorkshire.

Trainline acquire Ecebs

At the very end of July, Trainline Investment Holdings Limited completed the purchase of Advanced Smartcard Technologies plc, the AIM registered company who wholly own Ecebs Limited.



The acquisition was made by Trainline as part of its ongoing development of rail ticketing solutions. Alan Tomlin, Trainline's Chief Executive (pictured) said: "One of the ways that Trainline provides benefits to rail industry stakeholders is in developing and implementing new methods of rail retailing and information services, designed to reduce rail industry costs over time and enhance customer service and experience. The ability to be able to purchase a rail ticket or have a rail ticket fulfilled to a

smartcard or a smart enabled mobile device in a secure manner is one such important development. The acquisition of Advanced Smartcard Technologies plc and its experienced team meets Trainline's strategic plans and objectives in this area in the shortest possible timeframe".

Ecebs will continue to be based in East Kilbride, Scotland and all the key personnel will be remaining with the Company.

David Braddock, Ecebs Managing Director, added, "We are all tremendously excited to be working with Trainline. Trainline have a clear strategy for the development of rail ticketing provision and the means to put these into operation. It strengthens the industry and as such is very good news for smartcard ticketing".

The Trainline is the leading UK rail ticket retailer and rail ticket information provider, offering fast and easy access to timetables, fares, reservations and tickets through its Internet site and contact centre operations in the UK train travel sector. In addition to its own website, www.thetrainline.com, it operates retail websites for 16 of the 21 Train Operating Companies as well as providing a rail business travel service direct to a number of blue chip corporations and travel agents.

ITSO appoint a new Supplier Director

Tony Emery Advanced Development Manager for ALMEX, the transport ticketing division of Hoefft and Wessel, has been elected to the ITSO Board as Supplier Director.



Tony currently holds responsibility for implementing the ITSO UK smart card standard across the Almex product range, including the first fully certified POST in May of this year.

ITSO faces challenging and exciting times as large card schemes are implemented to the ITSO standard and, as a supplier director, Tony will put his efforts into improving communications amongst the ITSO members.



ITSO at Transport Innovations 2007



TRANSPORT INNOVATIONS

NEC BIRMINGHAM 10-11 OCTOBER 2007

Come and see ITSO at stand number **T136** as well as visit the ITSO stands of ITSO members: ERG Transit Systems, Wayfarer Transit Systems and Newbury Data.

Special Offer for ITSO members

Transport Innovations and ITSO have teamed up to offer members an incentive for booking at the show. To find out more or to book your stand call Emma Welford on 0870 9509620.

10th World Conference and Exhibition on the Practical Application of Biometrics

biometrics

Exhibition and Conference 2007



17-19 October 2007 | Westminster, London

CONFERENCE SESSIONS

- Security at the border: ePassport and eVisa landscape
- Successful biometrics implementation: Advice and experience
- Identifying travellers on the move
- Biometric tests: Practical outcomes
- Asia Pacific: Lands of opportunity and innovation
- Biometric solutions in the commercial world
- State-of-the-art biometric techniques
- Large-scale identification programmes
- Cutting-edge government initiatives
- Biometrics at a distance possibilities
- Biometrics: A market in the making
- Debate: The ethics of biometrics

Visit www.biometrics2007.com for speaker information

DELEGATE AND VISITOR REGISTRATION NOW OPEN

Join us to exchange the latest information and solutions on the use of biometrics in government, travel and commercial applications at our **10th Anniversary Event**



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RAILTICKETING

Solutions for tomorrow's network
17 October 2007 | 76 Portland Place, London



This conference and exhibition confronts the practical challenges facing UK rail ticketing

It is predicted ticketing is the area in which the biggest transformation could occur on the railway in the next 7-14 years. Find out how existing and emerging technologies are offering opportunities to cut ticket retailing costs, gain extra information about rail users and travel patterns, increase patronage and revenue, and enhance passengers convenience and the overall travel experience.

Speakers include

- **Neil Micklethwaite**, Commercial Director, Chiltern Railways
- **Anthony Smith**, Chief Executive, Passenger Focus
- **Jeremy Acklam**, Business Development Director, TheTrainline
- **Antony Lain**, Chief Executive, Rail Settlement Plan

ATOC

ASSOCIATION OF TRAIN OPERATING COMPANIES

London **railways**

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