



itsone news

www.itso.org.uk

TESTING and CERTIFICATION RESOURCE

The Testing and Certification service has now been in place for over four years. Over this period we have tested over 90 individual items.

We continually monitor the testing resource required to satisfy the demand. When the service started in 2004 it was running with a single resource at the Test House (Integri in Brussels). Over the years the demand for testing has increased and so the resource has also increased and peaked at five people for seven months within the present year. In recent months we have seen a reduction in the demand for testing and so the resource has been slowly reduced and has been set at two, from and including January 2009. This means that at the present level of testing session bookings there is very limited availability (typically less than 10 days per month) up to and including March 2009.

It is a concern that should any substantial testing be required (e.g. POST or HOPS) before April 2009, then testing would inevitably be delayed. We do have an option in place to increase the testing resource to satisfy any increase in demand, although this does usually require three months advance notification.

It is advisable that if you are a Supplier and you know when you will require use of the testing service that you book the testing session as soon as you can - this will assist us to set the appropriate level of resource. It is appreciated that it may not be possible to accurately predict a testing requirement over three months in advance and so we are running an "advanced reservation" scheme. This requires that you notify us as soon as you can of a likely requirement of when and how long you predict you will require the testing

service. We will then set the resource to satisfy the actual bookings and predicted requirement. In the event that we receive a booking request for a period that clashes with an "advanced reservation", then we will initially give priority to the Supplier who made the "advanced reservation" to either make a formal booking or change the dates (if we have availability).

We do regularly update the Testing Sessions page of the ITSO website to show the availability of the testing service; however this is based upon actual booking, so it is always advisable to check with Martyn Roper (operations@itso.org.uk) for the latest situation including "advanced reservations" prior to making a booking.

To make an "advanced reservation", please send an e-mail to operations@itso.org.uk containing your predicted testing commencement date and period required. To make a formal booking then please complete Form 6S available as a download from the Testing Sessions page of the ITSO website.



Integri office in Zaventem, Belgium. Picture: Integri



1 - 4 December, 2008
Sheraton Hotel
Stockholm, Sweden



Please see overleaf for the details of the ITSO membership discount offer

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THE FINAL TEST FOR ENCTS

In the newsletters from the DfT prior to the implementation of ENCTS on 1st April 2008, the DfT reported that they were testing all the relevant card types in the ITSO specification to ensure that they would work with the necessary ITSO shell and IPEs loaded onto them. In their last report they said that all the cards had been successfully tested with one exception - the calypso card - where testing was incomplete.

We are delighted to say that the testing has now been completed and the Calypso card like all the others has had the

shell and ENCTS IPEs (products) added to it and been successfully read and processed by on-bus equipment.

The Calypso card and the Calypso applet now gives Authorities an additional choice of cards.

For more information about Calypso cards please contact Ralph Gambetta at wg3leader@calypsonet-asso.org



WELSH ASSEMBLY ROLLOUT CONTINUES



The Welsh Assembly Government's rollout of ITSO Smartcards and ticket machines continues!

The all-Wales scheme that was originally introduced in 2002 allows concessionary passengers to use their smartcards to obtain free travel across the bus network in Wales at all times of the day, and forms part of the top 10 Assembly Government commitments to the electorate. The project will fully migrate the existing scheme to an ITSO compliant one, and is managed and supported by the Welsh Assembly Government and Welsh Regional Transport Consortia on behalf of the 22 local authorities in Wales.

Following on from the successful commissioning of the national AMS/HOPS and Card Management System earlier in 2008, rollout of local card production equipment and the CMS continues across the Principality. To date over 400,000 ITSO smartcards have been successfully reissued to eligible concessionary travellers across 13 local authorities in Wales, with the smartcard reissue and card management system rollout currently scheduled for completion before the end of the year.

The installation of ITSO compliant ticket machines has also recently begun in a pilot area of South East Wales, and ISAM profiling is continuing.

1 - 4 December 2008
Sheraton Hotel
Stockholm, Sweden

Discover new innovative technologies

The three day conference provides you with a melting pot of key speakers who will brief you on the industry's big issues:

- To what extent will prepaid drive cash substitution?
- How does the regulatory environment impact on the prepaid sector?
- What is the best way to create a value proposition for prepaid solutions in both retail and corporate market sectors?
- What is the relationship between prepaid and the public sector?
- How important is loyalty to your prepaid strategy?

ITSO members can benefit from a 15% discount off the attendance rates.

ORGANISER: Terrapinn; +44 (0) 207 242 2324; <http://www.terrapinn.com/2008/pce/>

Despite the global credit crunch, the urban rail industry is surging ahead. As oil prices continue to rise, urban populations across the globe are turning to public transport in ever increasing numbers.

MetroRail 2009

MetroRail 2009 will examine the impact that these conditions are having on the urban rail industry. New to 2009, we are introducing a Smartcard Ticketing Day, featuring a session presented by John Verity, Head of Compliance & Security at ITSO. He will be speaking about delivering end-to-end interoperable ticketing across all modes in the UK.

ITSO members can benefit from a 15% discount off the full conference fee. To take advantage of this offer please contact Alex Williamson on +44 (0) 20 7092 1498 or at alex.williamson@terrapinn.com quoting "ITSO 15%." More information is available at www.terrapinn.com/2009/metrorail.



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EASTERN CONNECTION

There were a few interesting developments in October.

Firstly, a delegation of top managers from PASMO, East Japan Railway Co (JR East) and Tokyo Metro, companies providing, operating and maintaining the Japanese smart card systems, Suica and PasmO, visited ITSO offices in Birmingham.

The delegates from the above companies were on the annual tour abroad to study the latest development of smart card systems. This year ITSO was one of their UK destinations, along with the Department for Transport and Transport for London.

Later a part of the delegation proceeded to Lisbon, where the 3rd UITP IFM Forum meeting took place, to make a presentation on Suica and PasmO privacy and interoperability models – a very valuable insight into the workings of a very different Interoperable Fare Management.

And finally, an article on ITSO and Interoperable Fare Management was published in the Japan Railway & Transport Review. The Japanese Railway Technical Institute has been exchanging Best Practice with ITSO for some years, so it was no real surprise when our man on International Standards, John Verity, was asked to pen a detailed paper on interoperability for their English language Journal. The JRTR 50th issue was dedicated

Suica was developed by JR East and launched in 2001 for its railway network in Tokyo Metropolitan Area. Since then the Suica area has been expanded to the other big cities all over Japan and its convenience dramatically increased due to addition of e-money function and introduction of mobile-Suica. Interoperability in PasmO, a prepaid system for non-JR subways/trains in greater Tokyo area which was launched in 2007, and interoperability with the other railway and bus operators in Tokyo Metropolitan Area also considerably contributed to its success.

At present the number of Suica and PasmO cards issued surpassed 30 millions. The cards could be used at various kiosks, restaurants and shops as well as for all modes of public transport in Tokyo Metropolitan Area.



to smart cards (or IC cards, the name more customary for Eastern market) and covered Japanese, Singaporean and Taiwanese, as well as European developments in public transport smart card schemes.

The honorarium from the article has been donated to St Alban's night shelter for homeless [Open Door](#), a local charity in John's home town.

Exhibitions, Presentations and Events which you can meet ITSO at:



NEC Halls 4 & 5
Birmingham, UK
4th-6th November 2008

4 November 2008, 15:00 – 16:00

Free Seminar: ITSO – Unlocking the Potential of the All England Bus Pass

Chair : John Verity, ITSO

Interoperable Ticketing – The Strategic Choices

Gordon Hanning

Head of Concessionary Travel & Integrated Ticketing, Transport Scotland

Passing The Baton - What Will Be The 2012 Olympic Legacy for Transport in England?

Roger Willison – Gray

Head of Smart Retailing and Director of Public Transport Solutions Logica

[Smart Technology in the Scottish Transport Sector](#)

Implementing Scotland's new integrated ticketing for public transport: What's next?

Thistle Edinburgh Hotel, Edinburgh
5 November 2008

5 November 2008

Session 4: The technology, 14:00

Presentation: Opportunities presented by using ITSO smartcards

Mike Eastham

General Manager and Head of Technology, ITSO

10% off the delegates rates for ITSO members



27 January 2008

Session 2: Raising the bar to meet new standards and interoperability issues

Presentation: Regulatory and Compliance Challenges for

Transport Ticketing, 11:00

John Verity, Co-Ordinator EU-IFM Project, Head of Security and Compliance, ITSO Limited

15% off the delegates rates for ITSO members



30 March—3 April 2009

Presentation by John Verity, ITSO Head of Compliance and Security (TBA)

15% off the full conference registration fee for ITSO members



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